

RESOURCE GUIDE

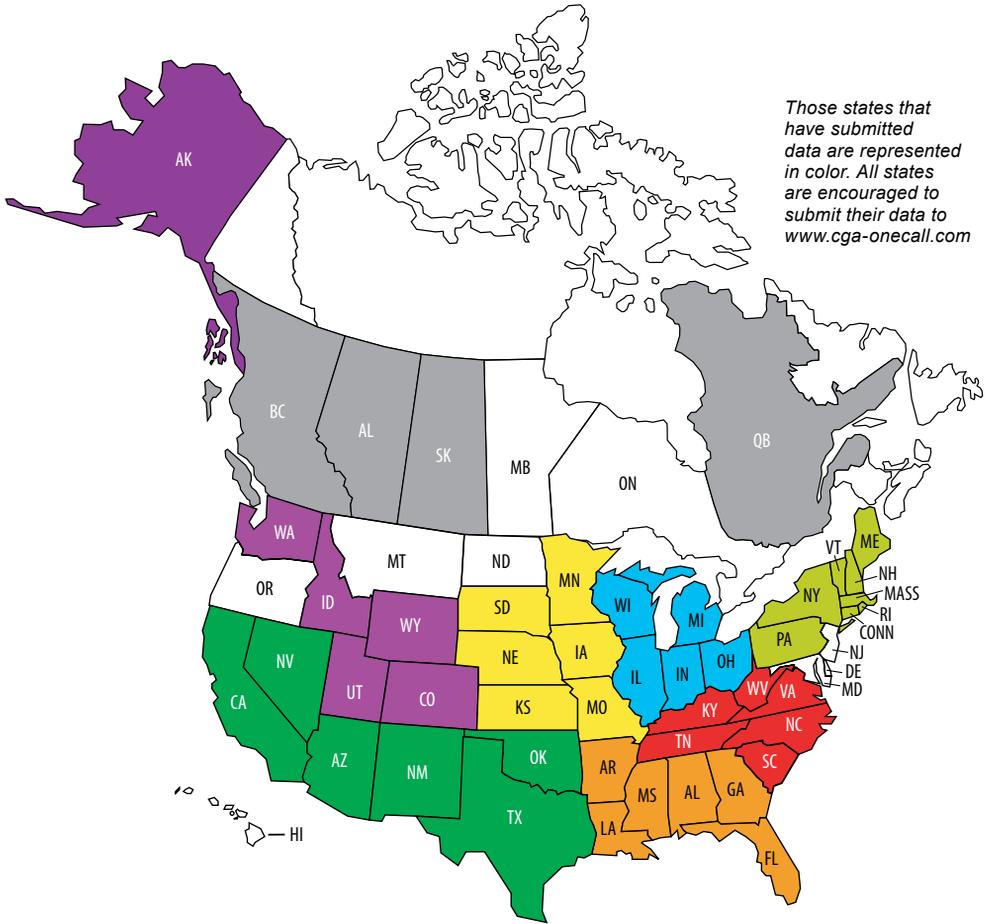
ONE CALL SYSTEMS INTERNATIONAL



Know what's below.
Call before you dig.



CGA
Common Ground Alliance



Those states that have submitted data are represented in color. All states are encouraged to submit their data to www.cga-onecall.com

Regional Representatives

Region	Primary Representative	Secondary Representative
1	Bill Kiger	Stephen Wright
2	Rick Pevarski	George Glenn
3	Annette Reburn	Mark Sweet
4	Kathie Fournier	Dan Meiners
5	Tom Shimon	Susan Griess
6	Don Heyer	Sandra Holmes
7	Gary Hansen	J.D. Maniscalco
8	Bob Chisholm	(Open)

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STAY INFORMED AND KEEP CURRENT!

We urge all one call centers to register and submit data to www.cga-onecall.com, a secure web database that gathers specific call center information. The elements collected in this database are used to develop the contents of this directory and may serve in the future to create reports for an improved communication and a deeper understanding of our ever-changing industry. The information currently collected includes Location, One Call Center, Staff, Members, Laws and Provisions and One Call CGA Best Practices.

One Call Systems International and Common Ground Alliance Resource Guide



INTRODUCTION

This guide has been developed by One Call Systems International and Common Ground Alliance (CGA) as an aid in the prevention of damage to underground facilities. Protecting the underground infrastructure is a shared responsibility.

One part of that shared responsibility is the need for an excavator to "Call Before You Dig". This directory is a tool to assist the excavating community to better access one call centers as well as provide a summary of the state damage prevention laws.

One call centers are an integral part of this shared responsibility and are available as a resource to the excavating community. One call centers can assist in training and safety programs, community outreach and education events and provide a number of excellent training materials to make this shared responsibility function efficiently. This guide is a tool to access these resources as part of a damage prevention campaign.

You are also encouraged to access the CGA's website at www.common-groundalliance.com. The CGA website describes the work of the CGA, its committees and regional partners, the training materials available from the CGA, and the CGA's Best Practices which are the cornerstone for stakeholders' understanding their roles in the protection of the underground infrastructure.

If you are not yet a member of the CGA, please join.
See www.commongroundalliance.com for details.

CALL BEFORE YOU DIG!

Dig  **Safely.®**



811 is the FCC-designated national N-11 number created to eliminate confusion of multiple "Call Before You Dig" numbers across the United States. This quick and efficient one call center access will notify the appropriate utilities, who then send locators to the requested site to mark underground lines for free.

**Know what's below.
Call before you dig.**

Common Ground Alliance (CGA) Mission Statement

Whether you are a facility owner or operator, locator, design professional, one call center employee, excavator, contractor, or other stakeholder, ensuring the safety of those who work or live in the vicinity of underground facilities and protecting vital services is everyone's responsibility.

The Common Ground Alliance is a nonprofit organization dedicated to shared responsibility in damage prevention and promotion of the damage prevention Best Practices identified in the Common Ground Study Report. Building on the spirit of shared responsibility resulting from the Common Ground Study, **the purpose of the CGA is to ensure public safety, environmental protection, and the integrity of services by promoting effective damage prevention practices.**

OCSI Mission Statement

The purpose of One Call Systems International (OCSI) is to promote facility damage prevention and infrastructure protection through education, guidance and assistance.

Disclaimer

This information is provided by the CGA as of the date of publication. The purpose of this Resource Guide is to illustrate the extent of one call services available. However, services and information are subject to change. Although every effort has been made to accurately and thoroughly present this information, the CGA is not responsible for errors or omissions. The CGA is not a guarantor of accuracy or completeness of this information. The CGA recommends that you use this information as a guide and confirm specific information by reviewing the state damage prevention law or contacting the appropriate one call center to confirm information about the center or the services it provides.

One Call System Benefits

Hundreds of thousands of miles of underground facilities are vulnerable to excavations activities. The use of one call systems and the locating of underground facilities prior to excavation has a positive impact on worker safety, public safety, protection of the environment and preservation of the integrity of the buried infrastructure essential to today's society.

Best Practices

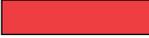
The Common Ground Alliance is dedicated to shared responsibility in damage prevention and the promotion of the "best practices" identified through the US DOT's Common Ground Study. Just a few of the damage prevention best practices identified in the Common Ground Study are:

- Encourage participation by all stakeholders in their local one call center program
- Include the location of existing utilities on plans
- Record the actual placement of utilities upon installation
- Utilize technologies and methods that render underground facilities easily locatable
- Locate accurately and mark utilities properly, employing trained personnel
- Call before you dig
- Know local one call laws, policies & practices before beginning excavation activities
- Utilize safe digging practices when excavating in the vicinity of existing utilities
- Respect utility markings during excavation
- Use qualified personnel in all areas of damage prevention
- When in doubt contact your local one call center

Uniform Color Code

(uses ANSI standard Z535.1 Safety Colors)

APWA UNIFORM COLOR CODE FOR MARKING UNDERGROUND UTILITY LINES

	WHITE - Proposed Excavation
	PINK - Temporary Survey Markings
	RED - Electric Power Lines, Cables, Conduit And Lighting Cables
	YELLOW - Gas, Oil, Steam, Petroleum Or Gaseous Materials
	ORANGE - Communication, Alarm Or Signal Lines, Cables Or Conduit
	BLUE - Potable Water
	PURPLE - Reclaimed Water, Irrigation And Slurry Lines
	GREEN - Sewers And Drain Lines



**CALL
BEFORE YOU DIG!**

CGA Administration and Board of Directors

President:

Bob Kipp
Common Ground Alliance
1421 Prince St., Suite 410
Alexandria, VA 22314
Phone: 843-497-9197
Email: Bkipp1@aol.com

Administration:

Erika Lee
Phone: 703-836-1709
Email: erikaa@commongroundalliance.com

Khrysanne Kerr

Phone: 330-283-3760
Email: Kerr@commongroundalliance.com

Janell Watson

Phone: 703-836-1709
Email: janellw@commongroundalliance.com

Legal Advisor:

Mark Palma
(715) 458-4588
Hinshaw & Culbertson
MPalma@hinshawlaw.com

Board of Directors by Stakeholder Group

Excavator:

Fred Cripps
Distribution Construction Company

State Regulator:

Glynn Blanton
Tennessee Reg. Authority

Insurance:

Raymond Pycsz
Aegis Insurance Service, Inc.

Railroad:

Bob VanderClute
Association of American Railroads

Oil:

Timothy Felt
Explorer Pipeline Company

Locators:

Jamal Masumi
Utiliquest LLC

Public Works:

Mark Macy
City of Nashville

One Call:

J.D. Maniscalco
Utility Notification Center
of Colorado

Equipment Mfg:

Scott Pollman
Subsite Electronics

Gas:

Paul Preketes
Consumers Energy

Engineering:

Bill Johns
SPEC Services

Road Builder:

Kris Young
Miller the Driller

Electric:

Patti Lama
Portland General Electric

Telecomm:

Carlos Muniz
BellSouth Telecommunications

Emergency Services:

Alan Shuman
State Fire Marshal Of Georgia

At Large:

Vic Weston
Tri-State Road Boring

Al Yonkman

Detroit Edison

Abigail Fulton

BC Construction Association

OCSI Co-Chairs

Co-Chair:

Gary W. Hansen
Blue Stakes of Utah
Notification Center 148
East 13200 South PO
Box 1517
Draper, UT 84020-1517
801-208-2110
Fax: 801-208-2102
garyh@bluestakes.org

Co-Chair:

Stephen Wright
Dig Safely New York 5063
Brittonfield Parkway
East Syracuse, NY 13057
315-437-7394
Fax: 315-437-2621
swright@digsafelynewyork.com

OCSI



The one call industry is a significant stakeholder in the buried facility damage prevention process and its members have been very active participants in the Common Ground Alliance and its various committees.

ONE CALL REPRESENTATIVES ON CGA COMMITTEES

Board of Directors

J.D. Maniscalco

One call, as a stakeholder industry, has one seat on the CGA Board of Directors. The one call director is elected from the industry to serve a three year term and is responsible for communicating CGA issues and initiatives to the one call industry. The one call director may be delegated to serve as CGA Board Liaison to one or more CGA Committees.

Membership in each of the following CGA Committees is open to any CGA/OCSI member. Each stakeholder group nominates "co-primaries" to each committee who are responsible for soliciting input from and casting the vote of the stakeholder group.

Best Practices

Co-Primaries: George Glenn
Jim Holzer

Data Collection

Co-Primaries: Kathie Fournier
J.D. Maniscalco

Educational Programs, Membership and Marketing

Co-Primaries: Tom Shimon
Dan Meiners

Regional Partners

Co-Primaries: Susan Griess

Research and Development

Co-Primaries: Sandra Holmes
Dave Price

One Call Systems International (OCSI) Committee

Since 1976, OCSI has been the international organization of choice for the one call industry, but has never been a formal, self-directed association. Given the compatibility of their respective mission

statements and the level of OCSI members' participation in CGA, OCSI elected to apply to the CGA to become part of the CGA in 2003. The CGA Board of Directors subsequently welcomed OCSI as an affiliated CGA committee. OCSI first met as a CGA Committee in December 2003 and since that meeting the OCSI Committee has grown to over 60 active participants and 224 members.

The mission of OCSI is to promote facility damage prevention and infrastructure protection through education, guidance and assistance. Although OCSI focuses on one call industry issues and initiatives, it is structured similarly to other CGA committees and encourages participation from all buried facility damage prevention stakeholders.

OCSI functions with two co-chairs, alternately elected for two year terms and has several standing subcommittees.

Data Committee

Co-Chairs: J.D. Maniscalco
Bob Chisholm

Nominations

Past and Current OCSI Co-Chairs

Regional Representatives

Co-Chairs: Bill Kiger

OCSI Co-Chairs are also responsible for representing OCSI on each of the following organizations:

- American Public Works Association, Utility and Public Rights of Way Committee (UPROW)
- North American Telecommunications Damage Prevention Council (NTDPC) and National Ticket Screening Center Forum (NTSCF)
- National Utility Locating Contractors Association (NULCA)
- Underground Safety Institute (USI)

In order to facilitate communication within the one call industry, OCSI has divided North America into eight regions, similar to the regions used by the American Public Works Association with the exception that Region 8 comprises all of Canada. Primary and secondary representatives have been nominated for each region. Each regional representative is responsible for distributing information to and soliciting comment from one call centers in that particular region in response instructions from the chair of the Regional Representatives Subcommittee. This process allows, for example, comment on proposed Best Practices from every one call center in North America.

Corporate CGA/OCSI Members

Organizations that wish to support OCSI initiatives that are outside the CGA activities funded by CGA memberships may do so on payment of an annual corporate membership fee of \$2,000.00. This membership includes up to eight individual CGA/OCSI memberships.

Current Corporate CGA/OCSI Members:

Alabama One Call
Alberta One-Call Corporation
Arizona Blue Stakes, Inc.
Consolidated Utility Services, Inc.
Dig Safely New York
Diggers Hotline, Inc. (Wisconsin)
Indiana 811
JULIE, Inc. (Illinois)
Kansas One Call System
Kentucky 811
MISS DIG System, Inc. (Michigan)
Mississippi One Call System, Inc.
Missouri One Call
North Carolina One-Call Center, Inc.
NYC & Long Island One Call
Ohio Utilities Protection Service
One Call Concepts, Inc.
One Call Systems, Inc.
One Call Wyoming
Pennsylvania One Call System, Inc.
Sunshine State One-Call of Florida, Inc.
Tennessee One-Call System, Inc.
Texas Common Ground Committee
Texas Excavation Safety System (TESS)
Underground Service Alert North (Northern California, Nevada)
Underground Service Alert of Southern California
Utilities Protection Center, Inc. (Georgia)
Utilities Underground Location Center
Utility Notification Center of Colorado
Virginia Utility Protection Service

One Call Systems International (OCSI) Directory

Alabama

* Alabama One-Call

1.800.292.8525

3104 Bates Lane
Fultondale, AL 35068

Contact: Annette R. Reburn,
Executive Director

Administration:
205.731.3200

Fax: 205.731.3249

email: areburn@al1call.com
www.al1call.com

Hours: 0700-1700 M-F
Legislative Statute #:
94-487

Advance Notice: 2 working
days

Marks Valid For: 14 calendar
days

Notifications Accepted:
Design, Emergency

Members:

Facility Owners/Operators:
363

Associate Members: 3

Alaska

Alaska Digline, Inc.

1.800.478.3121

615 E. 82nd Ave.
Suite 302

Anchorage, AK 99518

Contact: Louise Frost,
Manager

Administration:
907.279.1122

Fax: 907.278.0696

email: lcc@akonecall.com
www.akonecall.com

Hours: 0800-1700 M-F
Legislative Statute #:
42.30.400

Advance Notice: 2 business
days or 10 business days in
remote locations

Marks Valid For:

Notifications Accepted:
Design, Emergency

Members:

Facility Owners/Operators: 31
Associate Members: 0

Arizona

* Arizona Blue Stake

1.800.782.5348

Outside Maricopa County

602.263.1100

Inside Maricopa County

4415 S. Wendler Dr.,
Suite 105

Tempe, AZ 85282

Contact: Sandra M. Holmes,
Executive Director

Administration:
602.659.7503

Fax: 602.926.0458

email:

sandra.holmes@azbluestake.com
www.azbluestake.com

Hours: 0600-1700

Legislative Statute #:

A.R.S. Title 40, Chapter 2,
Article 6.3, Sections 40
360.21-.32

Advance Notice: 2 working
days, excluding weekends,
and state-recognized
holidays and 4th Friday in
November

Marks Valid For: 15 working
days excluding weekends
and state-recognized
holidays and 4th Friday in
November

Notifications Accepted:
Damage, Design, Emergency

Members:

Facility Owners/Operators:
763

Associate Members: 0

Arkansas

Arkansas One Call System, Inc.

1.800.482.8998

2120 Maple Ridge Circle
Conway, AR 72034

Administration:
501.328.2500

Contact: Kristin Bryant,
General Manager

Fax: 800.482.7997

email:

bmcarthur@arkonecall.com
www.arkonecall.com

Hours: 24 hours/7 days
Legislative Statute #:

Act 41

Advance Notice: 2 working
days notice before digging

Marks Valid For: 20 working
days from date of issue
provided work is started within
10 working days from date of
issue & all markings are clearly
visible within this time frame

Notifications Accepted:
Design, Emergency

Members:

Facility Owners/Operators:
804

Associate Members: 34

California

* Underground Service Alert North

1.800.227.2600

4090 Nelson Avenue, Suite A
Concord, CA 94520-1232

Contact: Mike Heyer,
General Manager

Administration:
925.798.9504

Fax: 925-798-9506

email: usanorth@usan.org

www.usanorth.org

Hours: 0600-1900 (PST) M-F

Legislative Statute #:

GC 4216 & California Code
of Regulations, Title 8 Section
1541

Advance Notice: Minimum 2
working days with a maximum
of 14 Calendar Days
calendar days

Marks Valid For: 28 days
or when they are no longer
reasonably visible

Notifications Accepted:

Damage, Emergency

Members:

Facility Owners/Operators:
1173

Associate Members: 15

* Underground Service Alert Of Southern California

1.800.227.2600

1379 Pico St., Suite 101
Corona, CA 92881

Contact: Ann Diamond,
President

Administration:
951.808.8100

Fax: 951.808.8101

email: ann@digalert.org

www.digalert.org

Hours: 0600-1900 M-F

Legislative Statute #:

GC 4216

Advance Notice: 2 working
days but not more than 14
calendar days

Marks Valid For: 28 days

Notifications Accepted:

Emergency

Members:

Facility Owners/Operators:
877

Associate Members: 4

Colorado

* Utility Notification Center Of Colorado

1.800.922.1987

16361 Table Mountain Pkwy.
Golden, CO 80403

Contact: J.D. Maniscalco,
Executive Director

Administration:
303.205.6301

Fax: 303.205.1712

Wireless: 303-888-6663

email: administrator@uncc.org

www.uncc.org

Hours: 0700-1700 M-F;

Emergency Coverage 24/7

Legislative Statute #:

C.R.S. 9-1.5-101-106

Advance Notice: 2 days not

to include the day of notice

Marks Valid For: 30 days

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:
1231

Associate Members: 0

Connecticut

Call Before You Dig

1.800.922.4455

2040 Whitney Avenue
Hamden, CT 06517

Contact: William Peterson

Administration:

203.248.5502

Fax: 203.248.6448

email: bpetersen@cbyd.com

www.cbyd.com

Hours: 0700-1700

Emergency Coverage 24/7

Legislative Statute #:

Public Act

77-16-345-9 G.C.R.

Advance Notice: Minimum
of 2 working days in advance,
no more than 30 days in
advance

Marks Valid For:

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

Associate Members:

Delaware

Miss Utility Of Delmarva

1-800-282-8555

7223 Parkway Drive, Suite 100
Suite 210

Hanover, MD 21076

Contact: Dora Parks,
General Manager

Administration:

410.712.0056

Fax: 410.712.0062

email: info@missutility.net

www.missutility.net

Hours: 24/7

Legislative Statute #:

Title 26, Chapter 8

Advance Notice:

2 full working days

Marks Valid For:

Notifications Accepted:
Design, Emergency, Meeting

Members:

Facility Owners/Operators:
158

Associate Members: 39

Florida

* Sunshine State One-Call Of Florida, Inc.

1.800.432.4770

11 Plantation Road
DeBary, FL 32713

Contact: Mark Sweet,
Executive Director

Administration:
386.575.2000

Fax: 386.575.2030

email:

info@mail.callsunshine.com

www.callsunshine.com

Hours: 0700-1700 (EST) M-F

Legislative Statute #:

556.101-556.112

Advance Notice: 2 full
business days

Marks Valid For: 30 calendar
days

Notifications Accepted:

Design, Emergency

Members:

Facility Owners/Operators:
836

Associate Members: 237

Georgia

* Utilities Protection Center, Inc.

1.800.282.7411

3400 Summit Ridge Parkway
Duluth, GA 30096

Contact: Claudette L. Campbell,
Executive Director

Administration:
770.476.6020

Fax: 770.623.1847
email:

ccampbell@gaupc.com

www.gaupc.com
Hours: 0700-1800

Emergency Coverage 24/7

Legislative Statute #: 25-9-1

Advance Notice: 48 hours,

Marks Valid For:

21 calendar days

Notifications Accepted:

Damage, Design, Emergency,
Overhead

Members:

Facility Owners/Operators:
680

Associate Members: 13

Idaho

Dig Line, Inc.

1.800.342.1585

50 S. Cole Rd.
Boise, ID 83709

Contact: Linda Phillips,
Manager

Administration:
208.287.0054

Fax: 800.342.1586

email: lphillips@digline.com

www.digline.com

Hours: 24 hours

Legislative Statute #:
Chapter 22, Section 55-2201
through 55-2210

Advance Notice:

2 business days

Marks Valid For: 3 weeks

Notifications Accepted:

Design, Emergency,
Overhead

Members:

Facility Owners/Operators:
233

Associate Members: 0

Kootenai County One-Call

1.800.428.4950

1919 N. 3rd Street
Coeur D'Alene, ID 83814

Contact: P. Marie Brown,
Manager

Administration:
1.800.428.4950

Fax: 208.769.2805

email:

mmyben@passwordinc.com

www.passwordinc.com

Hours: 24 hours

Legislative Statute #:
Chapter 22, Section 55-2201
through 55-2210

Advance Notice:

2 business days

Marks Valid For:

Damage, Design, Emergency,
Overhead

Members:

Facility Owners/Operators:

Associate Members:

Hawaii

Hawaii Utility Notification Center

1.800.227.2600

305 NE 102nd Avenue,
Suite 300

Portland, OR 97220

Contact: Frank Planton,
General Manager

Administration:
503.232.1987

Fax: 503.234.7254

email: fplanton@teleport.com

www.callbeforeyoudig.org

Hours: 24 hours / 7 days

Legislative Statute #:

Advance Notice: 5 working
days, but not more than 28
calendar days

Marks Valid For:

Damage, Design, Emergency

Members:

Facility Owners/Operators: 9

Associate Members: 0

Bonner/Boundry One-Call

1.800.626.4950

1919 N. 3rd Street
Coeur D'Alene, ID 83814

Contact: P. Marie Brown,
Manager

Administration:
1.800.428.4950

Fax: 208.769.2805

email:

mmyben@passwordinc.com

www.passwordinc.com

Hours: 24 hours

Legislative Statute #:
Chapter 22, Section 55-2201
through 55-2210

Advance Notice: 2 business
days

Marks Valid For:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

Associate Members:

Shoshone - Benewah One-Call

1.800.398.3285

1919 N. 3rd Street
Coeur D'Alene, ID 83814

Contact: P. Marie Brown,
Manager

Administration:
1.800.428.4950

Fax: 208.769.2805

email:

mmyben@passwordinc.com

www.passwordinc.com

Hours: 24 hours

Legislative Statute #:
Chapter 22, Section 55-2201
through 55-2210

Advance Notice: 2 business
days

Marks Valid For:

Notifications Accepted:
Damage, Design, Emergency

Members:

Facility Owners/Operators:

Associate Members:

Illinois

* JULIE, Inc., (Illinois One-Call System)

☞ 1.800.892.0123

3275 Executive Drive
Joliet, IL 60431
Contact: Mark A. Frost,
Executive Director
Administration:
815.741.5000

Fax: 815.741.5597

email:

frost@illinois1call.com

www.illinois1call.com

Hours: 24/7

Legislative Statute #:

220 ILCS 50/1-14

Advance Notice: 48-hour notice (two working days), but no more than a 14-calendar day advance notice prior to the start of excavation

Marks Valid For:

28 calendar days

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:
1755

Associate Members: 0

Digger

(Chicago Utility Alert Network)

☞ 1.312.744.7000

121 N. LaSalle St.,
Room 905
Chicago, IL 60602

Contact: Monty Camano

Administration:

312.744.7000

Fax: 312.742.0950

email:

www.cityofchicago.org
transportation

Hours: 0600-2200

Legislative Statute #:

Advance Notice: 48 hours

Marks Valid For:

Notifications Accepted:
Damage, Design, Emergency

Members:

Facility Owners/Operators:

Associate Members:

Indiana

* Indiana 811

☞ 1.800.382.5544

P.O. Box 219
Greenwood, IN 46143

Contact: Dan Meiners,
Executive Director

Administration:

877.230.0495

Fax: 877.230.0496

email: dmeiners@iupps.org

www.Indiana811.org

Hours: 24 hours / 365 days

Legislative Statute #:

IC-8-1-26

Advance Notice: 2 full working days

Marks Valid For: 20 days

Notifications Accepted:
Damage, Design, Emergency

Members:

Facility Owners/Operators:

867

Associate Members: 8

Iowa

Iowa One-Call
(Underground
Plant Location
Service, Inc.)

☞ 1.800.292.8989

320 Le Claire Street
Davenport, IA 52801

Contact: Craig D. Walter,
Administrative Director

Administration:

515.278.8700

Fax: 515.278.0245

email:

onecall@iowaonecall.com

www.iowaonecall.com

Hours: 24 hours / 7 days

Legislative Statute #:

Chapter 480, Iowa Code

Advance Notice:

2 working days

Marks Valid For: No Expiration as long as marks are visible or if suitable reference points have been established

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

1480

Associate Members: 85

Kansas

* Kansas One-Call System, Inc.

☞ 1.800.DIG.SAFE

8100 East 22nd Street North
Bldg 2300

Wichita, KS 67226

Contact: Tom Shimon,
Executive Director

Administration:

316.687.2102

Fax: 316.687.0629

email: tshimon@swbell.net

www.kansasonecall.com

Hours: 24 hours / 7 days

Legislative Statute #:

66-1801 thru 66-1815, plus administrative regulations

Advance Notice: 2 full working days, not including the day the notice was placed

Marks Valid For:

15 calendar days

Notifications Accepted:

Design, Emergency

Members:

Facility Owners/Operators:

696

Associate Members: 14

Kentucky

* Kentucky 811

☞ 1.800.752.6007

302 Production Ct.
Louisville, KY 40299

Contact: Connie Geiger,
Executive Director

Administration:

502.266.5677

Fax: 502.493.6161

email: cgeiger@iupps.org

www.kentucky811.org

Hours: 24 hours / 365 days

Legislative Statute #:

KRS 367.4903

Advance Notice:

2 business days

Marks Valid For: 21 days

Notifications Accepted:
Damage, Design, Emergency

Members:

Facility Owners/Operators:

266

Associate Members: 0

Louisiana

Louisiana One Call System, Inc.

1.800.272.3020
2215 West Boardwalk Drive
Baton Rouge, LA 70816
Contact: Paul Blouin,
President/COO
Administration:
225.275.3700 ext.402
or 1.800.584.4274
Fax: 225.272.1967
email: paul@laonecall.com
www.laonecall.com
Hours: 0700-1800
Legislative Statute #: Part
VII of Chapter 8 of Title 40,
& the Sections 40:1749.11 to
40:1749.26
Advance Notice: 48 hours
excluding weekends &
specified holidays
Marks Valid For: As long as
visible but no longer than 10
calendar days from the mark-
by time
Notifications Accepted:
Design, Emergency
Members:
Facility Owners/Operators:
911
Associate Members: 73

Maine

Dig Safe System, Inc.

1.888.344.7233
331 Montvale Ave.
Woburn, MA 01801
Contact: Robert S. Finelli,
Executive Director
Administration:
877.344.7233
Fax: 781.721.0047
email: info@digsafe.com
www.digsafe.com
Hours: 0600-1700 24 Hours
Damage/Emergency
Legislative Statute #:
Title 23 MRSA Section 3360-A
Advance Notice: 3 business
days
Marks Valid For: 30 days
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
83
Associate Members: 0

Maryland

Miss Utility

1.800.257.7777
7223 Parkway Drive, Suite 100
Hanover, MD 21076
Contact: Dora Parks,
General Manager
Administration:
410.712.0056
Fax: 410.712.0062
email: info@missutility.net
www.missutility.net
Hours: 0700-1700 M-F
Emergency Tickets: 24/7
Legislative Statute #:
Article 78, Section 28A
Advance Notice: 48 hours
Marks Valid For:
Notifications Accepted:
Design, Emergency
Members:
Facility Owners/Operators:
122
Associate Members: 22

Miss Utility Of Delmarva

1.800.282.8555
7223 Parkway Drive, Suite 100
Suite 210
Hanover, MD 21076
Contact: Dora Parks,
General Manager
Administration:
410.712.0056
Fax: 410.712.0062
email: info@missutility.net
www.missutility.net
Hours: 24/7
Legislative Statute #:
Title 12
Advance Notice: 48 business
hours up to 10 business days
Marks Valid For:
Notifications Accepted:
Emergency
Members:
Facility Owners/Operators:
158
Associate Members: 39

Massachusetts

Dig Safe System, Inc.

1.888.DIG-SAFE
331 Montvale Ave.
Woburn, MA 01801
Contact: Robert S. Finelli,
Executive Director
Administration:
877.344.7233
Fax: 781.721.0047
email: info@digsafe.com
www.digsafe.com
Hours: 0600-1700 24 Hours
Damage/Emergency
Statute #: Chapter 82,
Section 40 DATE: 1980
Advance Notice:
3 business days
Marks Valid For: indefinite
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
182
Associate Members: 0

Michigan

* Miss Dig System, Inc.

1.800.482.7171
2564 N. Squirrel, Suite 443
Auburn Hills, MI 48326
Contact: Kathleen A.
Fournier, Executive Director
Administration:
248.370.6400
Fax: 248.370.6410
email:
kafournier@missdig.org
www.missdig.org
Hours: 24 hours / 7 days
Legislative Statute #:
Public Act 53
Advance Notice: 3 full
working days
Marks Valid For:
Notifications Accepted:
Design, Emergency,
Overhead
Members:
Facility Owners/Operators:
949
Associate Members: 41

Minnesota

Gopher State One Call

1.800.252.1166
2020 Centre Point Blvd.
Mendota Heights, MN 55120
Contact: Jim Holzer,
Director of Operations
Administration:
651.454.8388
Fax: 651.454.0170
email:
helpdesk@gopherstateonecall.org
www.gopherstateonecall.org
Hours: 0700-1700
Legislative Statute #:
Chapter 216D
Advance Notice: 48 hours,
excluding weekends and
holidays
Marks Valid For:
14 calendar days
Notifications Accepted:
Design, Emergency
Members:
Facility Owners/Operators:
1352
Associate Members: 0

Mississippi

* Mississippi One-Call System, Inc.

1.800.227.6477
5258 Cedar Park Dr., Suite H
Jackson, MS 39206
Contact: Sam Johnson
Administration:
601.362.4322
Fax: 601.366.7666
email: onecall@ms1call.org
www.ms1call.org
Hours: 24 hours / 7 days
Legislative Statute #:
Mississippi Statute 77-13-1
77-13-19
Advance Notice: 2 working
days
Marks Valid For: 10 working
days
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
866
Associate Members: 1

Missouri

* Missouri One Call System, Inc.

1.800.344.7483
824 Weathered Rock Rd.
Jefferson City, MO 65101
Contact: John Lansford,
Executive Director
Administration:
573.635.1818
Fax: 573.635.8402
email: johnl@mo1call.org
www.mo1call.org
Hours: 24 hours / 7 days
Legislative Statute #:
319.015 - 319.050
Advance notice:
2 working days
Marks Valid For:
As long as visible
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
1200
Associate Members: 0

Montana

* Utilities Underground Location Center

1.800.424.5555
23 Missouri Bend
Great Falls, Montana 59404
Contact: Kurt Baltrusch
Administration:
406.453.2719
Fax: 877.554.1124
email:
baltrusch@3riversdbs.net
www.callbeforeyoudig.com
Hours: 24 hours / 7 days
365 days
Legislative Statute #:
MCA Title 69, Chapter 4,
Parts 501-514
Advance Notice:
2 business days
Marks Valid For: 30 Days
Notifications Accepted for:
Design, Emergency,
Overhead, Normal
Members:
Facility Owners/Operators:
300
Associate Members: 0

Montana One Call Center

1.800.551.8344
209 Parkway Dr.
Kalispell, MT 59901
Contact: Doug R. Johns
Administration:
406.752.6811
Fax: 406.752.7306
email:
doug@mt1call.com
www.udig.org
Hours: 24 hours
Legislative Statute #:
Chapter 180, 6-69-4-501
Advance Notice:
2 business days
Marks Valid For:
Notifications Accepted:
Damage, Design, Emergency,
Overhead
Members:
Facility Owners/Operators:
29
Associate Members: 0

Nebraska

Diggers Hotline Of Nebraska

1.800.331.5666
11620 Arbor St. Suite 101
Omaha, NE 68144
Contact: Susan Griess-
Lynch, Director
Administration:
402.334.3424
Fax: 402.330.5626
email: info@ne-diggers.com
www.ne-diggers.com
Hours: 24 hours/365 days
Legislative Statute #:
One-Call Notification
System Act Section
76-2301-76-2330
Advance Notice:
2 business days
Marks Valid For:
10 business days
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
798
Associate Members: 0

Nevada

Underground Service Alert North

1.800.227.2600
4090 Nelson Avenue - Suite A
Concord, CA 94520-1232
Contact: Mike Heyer,
General Manager
Administration:
925.798.9504
Fax: 925.798.9506
email: usanorth@usan.org
www.usanorth.org
Hours: 0600-1900 (PST) M-F
Legislative Statute #:
NRS 455.080-NRS 455.180 &
NAC 455.010-455.165
Advance Notice: 2 working
days, but not more than 14
calendar days
Marks Valid For: 28 calendar
days or when marks are no
longer reasonably visible
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
157
Associate Members: 5

New Hampshire

Dig Safe System, Inc.

1.888.DIG-SAFE
331 Montvale Ave
Woburn, MA 01801
Contact: Robert S. Finelli,
Executive Director
Administration:
877.344.7233
Fax: 781.721.0047
email: info@digsafe.com
www.digsafe.com
Hours: 0600-1700 24 Hours
Damage/Emergency
Legislative Statute #:
RSA 374, Section 47 thru 56
Notice: 72 hours, excluding
weekends and holidays
Advance Notice:
3 business days
Marks Valid For: 30 days
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
103
Associate Members: 0

New Jersey

New Jersey One Call

1.800.272.1000
399 Hoes Lane
Piscataway, NJ 08854
Contact: Barbara Bye,
Executive Director
Administration:
732.394.3010
Fax: 732.394.3011
email: bbye@i-2000.com
www.nj1-call.org
Hours: 24 hours
Legislative Statute #:
NJSA 48:2-74 thru 91
Advance Notice: 3 full
business days
Marks Valid For:
45 business days
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
Associate Members:

New Mexico

New Mexico One Call, Inc.

1.800.321.2537
PO Box 27192
Albuquerque, NM 87125-7192
Contact: Gary Sloman,
Executive Director
Administration:
505.260.1165
Fax: 505.260.0968
email: info@nmonecall.com
www.nmonecall.org
Hours: 0700-1700 M-F
Legislative Statute #:
NMSA Chapter 62, Article 14
NMSA 1978, PRC Rules &
Regulations 18-60 part 5
Advance Notice:
2 working days
Marks Valid For:
10 working days
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
377
Associate Members: 6

New York

* Dig Safely New York

1.800.962.7962
5063 Brittonfield Parkway
East Syracuse, NY 13057
Contact: Stephen Wright,
Executive Director
Administration:
315.437.7394
Fax: 315.437.2621
email: swright@
digsafelynewyork.com
www.digsafelynewyork.com
Hours: 24 hours/7 days
Legislative Statute #:
16 NYCRR Part 753
Advance Notice: 2 full
working days, excluding
day of call
Marks Valid For:
10 Working Days
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
1301
Associate Members: 34

* New York City - Long Island One Call Center

1.800.272.4480
104-70 Queens Blvd Suite
#312
Forest Hills, N.Y. 11375
Contact: Tony DeRoma,
Director
Administration:
1-800-524-7603
Fax: 1-800-524-7599
email:
tony.deroma@occinc.com
www.nycli1calldsi.com
Hours: 24 Hours/7 Days
Legislative Statute #:
16NYCRR Part 753
Advance Notice: 2-10 days,
excluding day of call
Marks Valid For:
10 Working days
Notifications Accepted:
Damage, Design &
Emergency
Members:
Facility Owners/Operators:
125
Associate Members: 11

North Carolina

* The North Carolina One-Call Center, Inc.

1.800.632.4949

2300 West Meadowview Road
Suite 227

Greensboro, NC 27407

Contact: George Glenn,
Executive Director

Administration:
336.855.5760

Fax: 336.299.1914

email: george@ncocc.org

www: ncocc.org

Hours: 24 hours/7 days

Legislative Statute #:

Chapter 87.1

Advance Notice: 48 hours

Marks Valid For: good to 15
working days

Notifications Accepted:

Damage, Design, Emergency,
Overhead

Members:

Facility Owners/Operators:

318

Associate Members: 27

North Dakota

North Dakota One-Call

1.800.795.0555

2020 Center Point Blvd.

Mendota Heights, MN 55120

Contact: Jim Holzer,
Director of Operations

Administration:

800.422.1242

Fax: 877.651.7030

email: nd1call@bis.midco.net

www: ndonecall.com

Hours: 24 hrs.

Legislative Statute #:

ND Century Code Chapter

49.23

Advance Notice: 48 hours,

excluding weekends and
holidays

Marks Valid For: 10 calendar
days

Notifications Accepted:

Emergency

Members:

Facility Owners/Operators:

500

Associate Members: 0

Ohio

* Ohio Utilities Protection Service

1.800.362.2764

4740 Belmont Avenue
Youngstown, OH 44505-1014

Contact: Roger Lipscomb,
President

Administration:

800.311.3692

Fax: 330.759-8749

email:

iteam@ohioonecall.org

www: oups.org

Hours: 24 hours / 7 days

Legislative Statute #:

3781.25

Advance Notice: 48 hours

Marks Valid For: as long as
visible

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

Associate Members:

Oil And Gas Producers Underground Protection Service

1.800.925.0988

P. O. Box 535

Granville, OH 43023

Contact: Thomas Stewart

Administration:

740.587.0444

Fax: 740.587.0446

email: tstewart@ooga.org

www: ooga.org

www: ogpups.com

Legislative Statute #:

S.B. 174, 2 tier legislation

1 53.64, 3781.25-32

Advance Notice: 48 hours

Marks Valid For: 7 days

Notifications Accepted:

Damage, Design

Members:

Facility Owners/Operators:

173

Associate Members: 0

Oklahoma

Call Okie (Oklahoma One-Call Systems, Inc.)

1.800.522.6543

2831 N.W. 59th Street
Oklahoma City, OK 73112-7005

Contact: Doug MacMillan,
Executive Director

Administration:
405.840.9955

Fax: 405.840.9685

email:

dmacmillan@callokie.com

www: callokie.com

Hours: 24 hrs/7 days

Legislative Statute #: 142.1.

Short title This act shall be
known and may be cited as

the Oklahoma Underground

Facilities Damage Prevention

Act., Laws 1981, c. 94 1, eff.

Jan. 1, 1982

Advance Notice: No sooner
than 48 hours, no later than

10 days

Marks Valid For: Depends on

visibility & 10 days

Notifications Accepted:

Design, Emergency

Members:

Facility Owners/Operators:

1020

Associate Members: 2

Oregon

Oregon Utility Notification Center

1.800.332.2344

305 NE 102nd Avenue,

Suite 300

Portland, OR 97220-4170

Contact: Frank Planton,
General Manger

Administration:

503.232.1987

Fax: 503.293.0826

email: fpton@teleport.com

www: digsafelyoregon.com

Hours: 24 hours / 7 days

Legislative Statute #:

ORS 952-001-0010 through

952-001-0090

Advance Notice: 2 days-life
of the project.

Marks Valid For:

Notifications Accepted:

Design, Emergency

Members:

Facility Owners/Operators:

962

Associate Members: 0

Pennsylvania

* Pennsylvania One Call System, Inc.

☎ 1.800.242.1776

412.464.7100

925 Irwin Run Road
West Mifflin, PA 15122

Contact: William G. Kiger,
Executive Director

Administration:
800.248.1786

Fax: 412.464.7104

email: wgkiger@pa1call.org

www: paonecall.org

Hours: 24 hours/7 days

Legislative Statute #:

ACT 287 as amended by Act
181-2006

Advance Notice

Construction phase - 3 to 10
working days; Design phase
- 10 to 90 working days

Marks Valid For: as long as
equipment is kept on site

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:
3202

Associate Members: 88000

Rhode Island

Dig Safe System, Inc.

☎ 1.888.344.7233

331 Montvale Ave.
Woburn, MA 01801

Contact: Lisa Faso,
Executive Director

Administration:

877.344.7233

Fax: 781.721.0047

email: info@digsafe.com

www: digsafe.com

Hours: 0600-1700 24 Hours

Damage/Emergency

Legislative Statute #:

Section 39- 1.2

Advance Notice: 48 hours,
excluding weekends and
holidays

Marks Valid For: 30 days

with contract exemptions

Notifications Accepted:

Damage, Emergency

Members:

Facility Owners/Operators: 40

Associate Members: 0

South Carolina

Palmetto Utility Protection Service Inc. "PUPS"

☎ 1.888.721.7877

810 Dutch Square Blvd.,
Suite 320

Columbia, SC 29210

Contact: Patsy Sharpe,
Executive Director

Administration:

803.939.1117

Fax: 803.750.4867

email:

patsy.sharpe@sc1pups.org

www: sc1pups.org

Hours: Mon-Fri, 0730-1730

Legislative Statute #:

ACT #558,

sec 58-35-10=58-35.120

Advance Notice: No less
than 3 working days no more
than 10 working days

Marks Valid For:

15 working days

Notifications Accepted:

Design, Emergency

Members:

Facility Owners/Operators:

213

Associate Members: 24

Tennessee

* Tennessee 811

☎ 1.800.351.1111

1850 Elm Hill Pike
Nashville, TN 37210

Contact: William B. Turner,
Executive Director

Administration:

615.367.1110

Fax: 615.366.5021

email: bturner@tnonecall.com

www: tnonecall.com

Hours: 24 hours

Legislative Statute #:

65-31-101

Advance Notice: No less
than 3 working days no more
than 10 working days

Marks Valid For:

15 calendar days

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

540

Associate Members: 0

Texas

* Texas One Call System

☎ 1.800.245.4545

115 Evergreen Heights Drive
Pittsburgh, Pennsylvania 15229

Contact: Gary Craig,
Director of Operations

Administration:

281.970.0505

Fax: 281.970.0110

email: gcraig@1-call.com

www: texasonecall.com

Hours: 24 hours

Legislative Statute #:

UC 251 RR commission

Chapter 18.

Advance Notice: 48 hours

Marks Valid For: 14 days

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

307

Associate Members: 14

South Dakota

South Dakota One Call

☎ 1.800.781.7474

115 Evergreen Heights Drive
Pittsburgh, PA 15229

Contact: Larry Englerth,
Executive Director

Administration:

800.873.3588

Fax: 605-339-0529

email: exedir@sdonecall.com

www: sdonecall.com

Hours: 24 hours

Legislative Statute #:

SDCL 49-7A & ARSD 20:25

Advance Notice: 48 hours,
excluding weekends and
holidays

Marks Valid For: 21 working
days from the start date
on the ticket so long as the
marks are visible

Notifications Accepted:

Damage, Design, Emergency

Members:

Facility Owners/Operators:

435

Associate Members: 0

* Texas Excavation
Safety System, Inc.
(TESS)

1.800.344.8377
11880 Greenville Avenue,
Ste. 120
Dallas, TX 75243-3568
Contact: Lee P. Marrs,
President
Administration:
972.231.5497
Fax: 800.690.1291
email: leemarrs@digtess.org
www.digtess.org
Hours: 24 hours
Legislative Statute #:
Utilities Code Title 5, Chapter
251 & Railroad Commission
of Texas Chapter 18
Advance Notice: 2 working
days, not more than 14 days
Marks Valid For: 30 days
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
817
Associate Members: 0

* Lone Star
Notification Center

1.800.669.8344
363 N. Sam Houston Pkwy E.,
Suite 1100
Houston, TX 77060
Contact: Darla Hoffpauir,
Damage Prevention
Coordinator
Administration:
713.432.0365
Fax: 713.432.0041
email:
darla_lonestar@msn.com
www.
Hours: 24 hrs./7 days
Legislative Statute #:
713-432-0998
Advance Notice: 2 working
days, not more than 14 days
Marks Valid For:
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
Associate Members:

Utah

* Blue Stakes Of Utah
Utility Notification
Center, Inc.

1.800.662.4111
148 East 13200 South
PO Box 1517
Draper, UT 84020-1517
Contact: W. Gary Hansen,
Executive Director
Administration:
800.662.7836
Fax: 801.208.2102
email: garyh@bluestakes.org
www.bluestakes.org
Hours: 0700-1700 M-F
Legislative Statute #:
54-8a-2-11
Advance Notice: 2 working
days, 48 hrs. notice
Marks Valid For:
14 calendar days
Notifications Accepted:
Emergency
Members:
Facility Owners/Operators:
491
Associate Members: 0

Vermont

Dig Safe System, Inc.

1.888.344.7233
331 Montvale Ave.
Woburn, MA 01801
Contact: Robert S. Finelli,
Executive Director
Administration:
877.344.7233
Fax: 781.721.0047
email: info@digssafe.com
www.digsafe.com
Hours: 0600-1700 24 Hours
Damage/Emergency
Legislative Statute #:
Title 30, Chapter 86
Advance Notice: 48 hours,
excluding weekends and
holidays
Marks Valid For: 30 days
Notifications Accepted:
Damage, Emergency
Members:
Facility Owners/Operators:
85
Associate Members: 0

Virginia

* Miss Utility
Of Virginia

1.800.552.7001
1829 Blue Hills Circle
Roanoke, VA 24012
Contact: Rick Pevarski, CEO
Administration:
540.985.9355
Fax: 540.342.8250
email: rpevarski@vups.org
www.missutilityofvirginia.com
Hours: 0700-1700
Legislative Statute #:
Code of Virginia Chapter 10.3
Section 56-265.14
Advance Notice: 48 hours
beginning after 7 am the next
working day following notice
Marks Valid For: 15 working
days from 7 am the next
working day following notice
Notifications Accepted:
Design, Emergency
Members:
Facility Owners/Operators:
872
Associate Members: 0

Washington

Call Before You Dig

1.800.424.5555
305 NE 102nd Avenue,
Suite 300
Portland, OR 97220-4170
Contacts: Don Evans,
Mary Rowe, or Kathy Boykin
Administration:
877.668.4001
Fax: 503.234.7254
email: fplanton@teleport.com
www.callbeforeyoudig.org
Hours: 24 hrs./365 days
Legislative Statute #:
RCW 19.122
Advance Notice:
2 business days
Marks Valid For:
Notifications Accepted:
Design, Emergency,
Overhead
Members:
Facility Owners/Operators:
1034
Associate Members: 0

West Virginia

Miss Utility Of West Virginia, Inc.

1.800.245.4848
5608 MacCorkle Ave. SW
S. Charleston, WV 25309
Contact: Thomas Taylor,
Liaison Manager
Administration:
304.345.3959
Fax: 304.345.1851
email: tommtaylor@wvdsi.net
www: muwv.org
Hours: 24 hours
Legislative Statute #:
Chapter 24-C
Advance Notice: 2 days; not
more than 10 days
Marks Valid For:
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
440
Associate Members: 15

Wisconsin

* Diggers Hotline, Inc.

1.800.242.8511
14100 West National Avenue
New Berlin, WI 53151
Contact: Ben Zweifel,
Vice President, Operations
Administration:
262.785.5300
Fax: 262.782.7167
email:
bzweifel@diggershotline.com
www: diggershotline.com
Hours: 24 hours / 7 days
Legislative Statute #:
182.0175
Advance Notice:
3 working days
Marks Valid For: Length of
project if maintained
Notifications Accepted:
Damage, Design, Emergency,
Overhead
Members:
Facility Owners/Operators:
1150
Associate Members: 9

Wyoming

* One-Call Of Wyoming

1.800.849.2476
PO Box 725
Wheatland, WY 82201-0725
Contact: Harry Williams,
Executive Director
Administration:
307.322.3989
Fax: 800.217.3719
email: hrwj87@msn.com
www: onecallofwyoming.com
Hours: 24 hours
Legislative Statute #:
Title 37 Chapter 12
Advance Notice: 2 full
business days
Marks Valid For:
14 business days
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
360
Associate Members: 0

District Of Columbia

District One Call

1.800.257.7777
7223 Parkway Drive, Suite 100
Hanover, MD 21076
Contact: Dora Parks,
General Manager
Administration:
301.621.1317
Fax: 301.621.1711
email: info@missutility.net
www: missutility.net
Hours: 0700-1700 M-F
Emergency Ticket: 24/7
Legislative Statute #:
Title 34 Chapter 27
Advance Notice: 48 business
hours up to 10 business days
Marks Valid For:
15 business days
Notifications Accepted:
Emergency
Members:
Facility Owners/Operators: 33
Associate Members:

Canada

* Alberta One-Call Corporation

1.800.242.3447
4242 - 7 St SE
Suite 104
Calgary, AB T2G 2Y8
Contact: Robert R.
Chisholm, President
Administration:
403.531.3700
Fax: 403.531.3703
email:
bchisholm@alberta1call.com
www: alberta1call.com
Hours: 0600-2000 M-F,
Emergency 7x24
Legislative Statute #:
RSA O-2, 62/2003
RSA P-15, 071/2005
Advance Notice: At least 2 full
working days, but not more
than 10 full working days
Marks Valid For: 14 days,
may be extended to 30
Notifications Accepted:
Damage, Design, Emergency
Members:
Facility Owners/Operators:
655
Associate Members: 0

Ontario One-Call Ltd.

1.800.400.2255
335 Laird Road, Unit #8
Guelph, Ontario N1G 4P7
Contact: Phyllis Hayrabedian,
Call Center Manager
Administration:
519.767.4320
Fax: 800.400.8876
email:
phayrabedian@on1call.com
www: on1call.com
Hours: 24hours/7days
Legislative Statute #:
Advance Notice: 1 week
for standard request
Marks Valid For: 30 days
Notifications Accepted:
Emergency, Priorities,
Standard, Design & Planning,
Damage Reports
Members:
Facility Owners/Operators:
Associate Members: 125+

Info-Excavation

1.800.663.9228

1600 Henri-Bourassa W.,
Suite 340
Montreal QC Canada H3M 3E2

Contact: Robert Jutras,
General Manager

Administration:

514.331.0635
Fax: 514.331.0791

email: rjutras@info-ex.com
www: info-ex.com

Hours: 24 hrs.

Legislative Statute #:

Advance Notice: 72 hours
(3 working days)

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:
Associate Members:

BC One Call

1.800.474.6886

#222, 4259 Canada Way
Burnaby, BC V5G 1H1
Contact: Darlene Dyson

Administration:

604.257.1900
Fax: 604.451.0344

email: info@bconecall.bc.ca
www: bconecall.bc.ca

Hours: 0700-1700

Legislative Statute #:

Advance Notice: 3 working
days excluding Saturday,
Sunday & Holidays

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators: 142
Associate Members:

Sask 1st Call

1.866.828.4888

1601 Winnipeg St.
Regina, Saskatchewan Canada
S4P 4E7

Contact: Cheryl Elmer

Administration:

306.777.9507
Fax: 306.777.9223

email: celmer@sask1stcall.com
www: sask1stcall.com

Hours: 08:00-19:00 Mon.-Fri.
(except state holidays)

Legislative Statute #:

Advance Notice: 2 full
working days

Marks Valid For:

10 working days

Notifications Accepted:

Damage, Emergency

Members:

Facility Owners/Operators: 27
Associate Members: 0

Australia

1100 (Toll free, nationwide)

Editor's Note: All One-Call
services in Australia are part
of the Association of
Australian Dial Before You
Dig Services (AADBYS).
For international calls, precede
toll free number with 61.

Fax: 1300.652.077
www: dialbeforeyoudig.com.au

Melbourne One Call Service, Inc.

1100

1.300.652.044

P.O. Box 1276 Bundoora LPO
Bundoora VIC 3083 Australia
Contact: Mark Scopece,
IT Manager

Joe Maricchiolo,

Management

Administration:

61.3.9217.2819 (Mark);

61.3.9217.2818 (Joe)

Fax: 61.3.9217.2810

email: jmaricch@mocs.com.au

email: mocsinfo@mocs.com.au

www: dialbeforeyoudig.com.au

Hours: 0800 - 1700 M-F

Legislative Statute #:

Advance Notice: 2 working
days

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:
Associate Members:

Dial Before You Dig Wa Ltd.

1100 (Free Call)

C/- Water Corporation
13 South Street
Canning Vale,
Western Australia 6155

Contact: Kim Rushton, Manager

Administration:

61.8.9424.8116

Fax: 61.8.9424.8122

email: kim.rushton@

watercorporation.com.au

www: dialbeforeyoudig.com.au

Hours: 0800-1700

(except public holidays)

Legislative Statute #:

Advance Notice:

2 working days

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:
Associate Members:

Dial Before You Dig NSW/ACT Inc.

1100

61.3.9473.8402

Plenty Road, Bundoora Victoria
3752 Australia

Fax: 1300.652.077

(within Australia)

Contact: Dominic Puiu,

General Manager

Administration:

61.2.9386.4403

Fax: 61.2.9386.4461

email:

mocsinfo@mocs.com.au

email:

dpuiu@bigpond.com

www: dialbeforeyoudig.com.au

Hours: 0800-1700 M-F

Legislative Statute #:

Advance Notice:

2 working days

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:

Associate Members:

Dial Before You Dig Queensland

1100

P. O. Box 2022

Milton BC QLD Australia 4064

Contact: Brian Zeller,

General Manager

Contact: 61.7.3325.4344

Fax: 61.7.3325.4344

email:

bzqcbyd@ozemail.com.au

www: dialbeforeyoudig.com.au

Hours: 0800-1700 M-F

(except public holidays)

Legislative Statute #:

Advance Notice: 2 working

days for routine requests.

Same day for urgent

requests. 30 minutes for

emergencies

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:

Associate Members:

Dial Before You Dig SA/NT Inc.

1100

P.O. Box 29 Lonsdale
SA 5160, Australia

Contact: Grant Mattiske
Chairman

Administration:

61.8.8186.3301

Fax: 61.8.8235.0183

Fax: 61.8.8326.4435

email: grant.mattiske
ndcglobal.com

email: tfaint@ozemail.com.au

www: dialbeforeyoudig.com.au

Hours: 0800 – 1700 Mon-Fri

Legislative Statute #:

Advance Notice: 2 clear
working days

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:

Associate Members:

Finland

Johtotieto Oy

0800-12600

Seutulantie 3-5B

04401 Jarvenpaa

Contact: Jari Niemi

Administration: 09-2797-1115

Fax: 09-2797-1120

Email: info@johtotieto.fi

www: johtotieto.fi

Hours: 0800 - 1600

Legislative Statute #:

Advance Notice: 3 days

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:

Associate Members:

Puerto Rico

PRT Excavation
Center

787.792.7478

Amelia Building, 2nd Floor

Contact: Elia Lopez and
Orlando Rivera, Managers

Administration:

Fax: 787-749-2964

email:

www:

Hours: 0800-1700

Legislative Statute #:

Advance Notice:

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:

Associate Members:

Republic Of China

Dig Center,
Directorate
General Of
Telecommunications

02 -351-2345

31 Ai-Kuo East Road - Taiwan
Republic of China, 10605

Contact: Linda Lin,

Vice Administrator

Hours: 0830-1730

Legislative Statute #:

Advance Notice:

Marks Valid For:

Notifications Accepted:

Members:

Facility Owners/Operators:

Associate Members:

United Kingdom

National One-Call

1 Mill Place, Linlithgow,

EH49 7TL

Telephone: 0844-800-9957

Fax: 0845 280 2040

Email:

enquiries@national-one-call.co.uk

www: national-one-call.co.uk

One Call Laws Summary/State One Calls Laws & Provisions

State Legislation	Coverage / Statewide	Mandatory Membership	Civil Penalties	Tolerance Zone	Hand Dig Clause	Mandatory Premark	Emergency Clause	Positive Response	Excavator Permit Issued	Damage Reporting
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Definitions of Exemptions:
DOT Department of Transportation exemption from being a member with state one call center
Dpth Vertical excavation limit
H/O Home owner exemption from calling for locates
R/R Railroad exemption from being a member with state one call center
AGR Agriculture exemption from calling for locates

State	State Legislation	Coverage / Statewide	Mandatory Membership	Civil Penalties	Tolerance Zone	Hand Dig Clause	Mandatory Premark	Emergency Clause	Positive Response	Excavator Permit Issued	Damage Reporting	DOT	Dpth	H/O	R/R	AGR
Alabama	✓	✓	●	✓	18"	✓	●	✓	✓	●	●	✓	12"	✓	✓	✓
Alaska	✓	✓	●	✓	24"	●	●	✓	●	●	●	●	12"	●	●	●
Arizona	✓	✓	✓	✓	24"	✓	●	✓	✓	●	●	●	●	●	●	✓
Arkansas	✓	✓	✓	●	18"	✓	●	✓	✓	●	●	✓	●	●	●	✓
California	✓	●	✓	✓	24"	✓	✓	✓	✓	✓	●	✓	●	✓	●	●
Colorado	✓	✓	✓	✓	18"	●	●	✓	✓	●	✓	✓	●	●	✓	✓
Connecticut	✓	✓	✓	✓	18"	✓	✓	✓	✓	●	✓	●	●	✓	●	✓
Delaware	✓	✓	✓	✓	24"	✓	●	✓	✓	✓	✓	●	●	✓	●	●
Dist. of Columbia	✓	✓	✓	✓	18"	✓	●	✓	✓	●	●	●	●	●	●	●
Florida	✓	✓	✓	✓	24"	✓	✓	✓	✓	●	●	✓	✓	✓	✓	✓
Georgia	✓	✓	✓	✓	24"	✓	●	✓	✓	●	✓	●	●	●	●	✓
Hawaii	✓	✓	✓	✓	30"	✓	✓	✓	✓	✓	✓	●	●	●	●	●
Idaho	✓	✓	✓	✓	24"	✓	✓	✓	✓	●	●	✓	24"	✓	✓	✓
Illinois	✓	✓	✓	✓	18"	✓	●	✓	✓	●	✓	✓	●	✓	✓	✓
Indiana	✓	✓	✓	●	24"	✓	●	✓	✓	●	✓	●	●	✓	✓	✓
Iowa	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	✓	●	●	●	✓
Kansas	✓	✓	✓	✓	24"	●	●	✓	✓	●	✓	✓	●	●	✓	✓
Kentucky	✓	✓	●	●	18"	✓	●	✓	✓	●	✓	✓	●	●	●	✓
Louisiana	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	●	●	●	●	●
Maine	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	●	●	●	●	✓
Maryland	✓	✓	✓	✓	18"	✓	●	✓	✓	●	●	●	●	●	●	●
Massachusetts	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	✓	●	●	●	✓
Michigan	✓	✓	✓	✓	18"	✓	●	✓	✓	●	✓	✓	●	●	●	●
Minnesota	✓	✓	✓	✓	24"	✓	✓	●	●	●	●	●	✓	✓	●	✓
Mississippi	✓	✓	✓	●	18"	●	●	✓	✓	●	✓	●	12"	✓	●	✓
Missouri	✓	✓	✓	✓	24"	●	●	✓	✓	●	✓	●	●	●	●	✓
Montana	✓	●	✓	✓	18"	✓	✓	✓	✓	●	●	●	●	●	✓	●
Nebraska	✓	✓	✓	✓	18"	●	●	✓	✓	●	✓	✓	●	●	✓	✓
Nevada	✓	✓	✓	✓	24"	✓	✓	✓	✓	✓	●	✓	●	●	●	●
New Hampshire	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	✓	●	●	●	✓
New Jersey	✓	✓	✓	✓	18"	✓	●	✓	✓	●	✓	✓	●	●	●	●
New Mexico	✓	✓	✓	✓	18"	✓	●	✓	✓	●	✓	✓	●	●	●	●
New York	✓	●	✓	✓	24"	✓	●	✓	✓	●	✓	✓	✓	✓	✓	✓
N. Carolina	✓	✓	●	●	30"	●	●	✓	✓	●	✓	✓	●	●	●	✓
N. Dakota	✓	✓	✓	●	24"	✓	●	✓	✓	●	✓	✓	●	●	●	✓
Ohio	✓	●	●	●	18"	●	●	●	✓	✓	●	●	12"	●	●	✓
Oklahoma	✓	✓	✓	●	24"	✓	●	✓	✓	●	●	✓	●	✓	●	✓
Oregon	✓	✓	✓	✓	24"	✓	✓	✓	✓	●	✓	✓	●	✓	●	✓
Pennsylvania	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	●	●	●	●	✓
Rhode Island	✓	✓	✓	✓	18"	✓	●	✓	✓	✓	✓	✓	●	●	●	●
S. Carolina	✓	✓	●	✓	30"	✓	●	✓	✓	✓	✓	✓	✓	✓	●	✓
S. Dakota	✓	✓	✓	✓	18"	●	●	✓	✓	●	✓	✓	●	●	●	●
Tennessee	✓	✓	✓	✓	24"	✓	✓	✓	✓	✓	✓	✓	●	●	●	✓
Texas	✓	✓	✓	✓	24"	●	✓	✓	✓	●	✓	✓	16"	●	✓	✓
Utah	✓	✓	✓	✓	24"	✓	●	✓	✓	●	✓	✓	●	●	●	●
Vermont	✓	✓	✓	✓	18"	✓	✓	✓	✓	✓	✓	✓	●	●	●	✓
Virginia	✓	✓	✓	✓	24"	✓	●	✓	✓	✓	✓	✓	●	✓	✓	✓
Washington	✓	✓	✓	✓	24"	●	●	✓	✓	●	✓	✓	✓	●	●	✓
W. Virginia	✓	✓	✓	●	24"	●	●	✓	✓	●	✓	✓	●	●	●	●
Wisconsin	✓	✓	✓	✓	18"	✓	●	✓	✓	●	✓	✓	●	●	●	●
Wyoming	✓	✓	✓	✓	24"	✓	✓	✓	✓	●	✓	✓	●	●	●	✓

✓ = YES ● = NO

Promoting



Great Ideas From
Partners Across Our
Industry



Call Before You Dig. Llama antes de excavar.
It's the law. Es la ley.

Pay It Wiser to Dig Safely

Calling just got Easier!
Now dig safe, responsibly, including Georgia.

El Reglas para Excavar son Simples

El primer paso de cualquier proyecto de excavación es llamar a 811 para avisar a las compañías de servicios públicos que se van a excavar. Esto les da tiempo para marcar y proteger las líneas de servicios públicos que se van a excavar. Esto es lo que se llama "llamar antes de excavar".




Know what's below. Call **811** before you dig.  before you dig. 
May is National Safe Digging Month

ALWAYS CALL BEFORE YOU DIG



811  **Now we're better. Call before you dig.**

Texas Excavation Safety System






811  **Utilities PROTECTION CENTER**

...water call gets your utility lines ... you from

811

Call Before You Dig. Llama antes de excavar.
It's the law. Es la ley.

Calling just got Easier!
Just dial 811 Nationwide, including Georgia.

Invocando gratis a 811 nationwide para notificar a las compañías de servicios públicos y proteger las líneas y servicios públicos que se van a excavar. Esto es lo que se llama "llamar antes de excavar".




811  **Utilities PROTECTION CENTER**

811  **Now we're better. Call before you dig.**

Call 811 Before You Dig



Digline has a New Number!

Before you plant a tree, excavate a foundation, install a sprinkler, install a fence, or dig a hole for any reason, protect yourself by calling 811 two working days in advance. It's a free service!



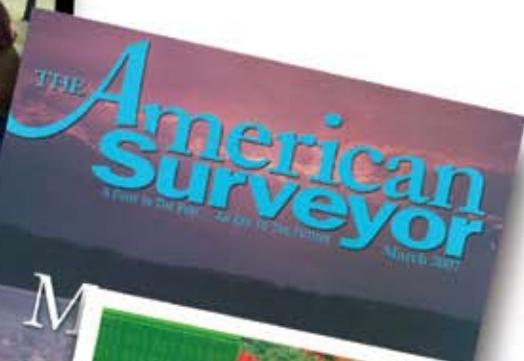
DIGLINE
Call Before You Dig!



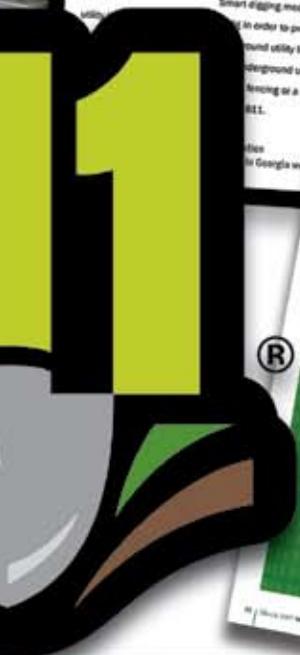
811  **Now we're better. Call before you dig.**



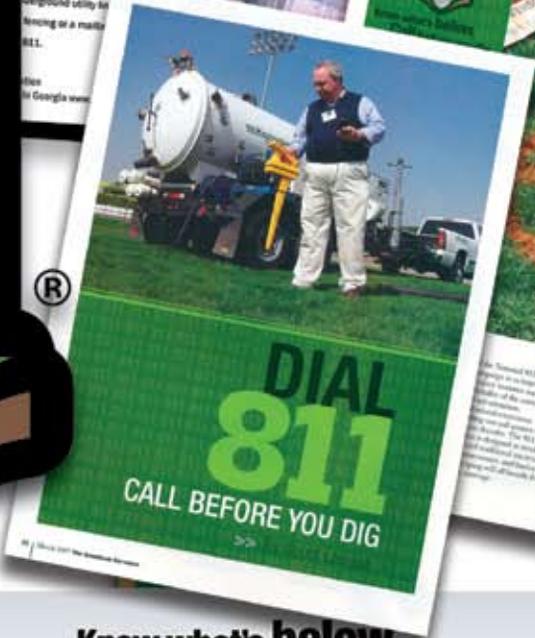
Safe digging is no accident. Always call 811 before you dig.



Know what's below
Call 811 before y



Smart digging means knowing where
in order to protect yourself from
ground utility lines. On
background utility in
fencing or a matter
811.



Know what's below.
Call before you dig.





81 #1 Reasons to Dig a Hole!



Damage Prevention and Underground Utility Safety

1. ...All holes must be properly shored.
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49. ...All holes must be properly shored.
50. ...All holes must be properly shored.



You protect what's above the ground when you know what's below

Other valuable resources available through OCSI and CGA



For additional information contact
CGA at www.commongroundalliance.com